

INTERNATIONAL INDIAN SCHOOL - DAMMAM

REF: IIS: PRINC: CIR: 0104:22

17 September 2022

Sub: Regarding the functioning of the ACs in the classrooms

Dear Parents

"Greetings from IIS Dammam"

After the summer vacation the school reopened on 5 September 2022. The first 3 to 4 days were difficult for the school due to improper functioning of some of the units of the HVAC system resulting in insufficient cooling in some of the classrooms.

During the summer break the service provider for the AMC for the HVAC system of the school had assured that the maintenance work of the units will be completed on time and all the units will be functional before the school reopens.

3 weeks before the school reopened a trial run was done and it was noticed that the AMC service provider did not fix the units and the units were not functioning properly.

This forced the school to look for new service provider fueling delays. The entire process to select a new vendor took some time and all the corrective jobs did not complete on time.

With the summer break ending, the school took the challenges and did not intend to postpone the reopening of the school nor switch the teaching to online mode as it would curb the enthusiasm of the students who were looking forward to attend in person classes.

The Chairman, members of the school managing committee, and the Principal with the unwavering support from the Observer, Embassy of India Riyadh and the members of the Higher Board made all the arrangements and worked tirelessly to fix these issues as early as possible.

Within the first week after the school reopened the corrective job was completed. As of today, the air conditioning system is functioning well and cooling has been restored in each and every classroom.


IIS Dammam with its large strength of students is a vibrant School where there is a strong involvement of parents and the community.

We encourage such involvement in the progress of the School and best interest of our Students. It is an excellent way to work as a team to support and encourage children's learning and development.

We thank the Parent's Community for extending all the support to the school and regret any inconvenience this may have caused.

Working in partnership with you for your child's education is paramount to achieving the success we desire.

Thanks & Regards,


MAHENAZ FARID
Principal (Interim)

